



GUEST INFORMATION



Dear guest,

Welcome to Luxury and Comfort Boutique Apartments in Rhodes!

The philosophy of our venue derives from our routes – doesn't it always?

Philoxenia: Borrowed from ancient Greek word "φιλοξενία", means the love of strangers, the relationship between the host and the guest, based on good will and giving. A sacred term in ancient Greece. Given the name Xenios to Zeus, the father of all Gods, being also a protector of travelers. He thus embodied the religious obligation to be hospitable to travelers.

Centuries have passed, though for Greeks the word Philoxenia (ie hospitality) is an unspoken cultural law that shows generosity and courtesy to strangers.

And this is what you get at L&C: genuine Greek hospitality, an old-fashioned way of treatment based on our local traditions inherited by our ancestors. Greeks are enormously generous when inviting others to their home. In villages, it is not uncommon for villagers to show up at the door of a resident foreigner with a basket full of fresh tomatoes, or even a bottle of local olive oil. So don't be surprised if I knock at your door to offer vegetables from our family garden or fresh eggs from our coop!

Named from Dodecanese islands, our apartments are designed to offer the best value-for-money accommodation. All with free Wi-Fi, fully equipped kitchen, spacious living room, beautifully decorated bedroom, modern designed bathrooms, focusing on details such as slippers & organic amenities inspired by Greek nature, Symi, Kalymnos, Kastelorizo, Astypalaia and the rest of the L & C apartments, guarantee a wonderful stay and a wish to return.

I sincerely wish you an amazing stay!

Best Regards,

Zafeira Koukia

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WELCOME TO L & C BOUTIQUE APARTMENTS

Thank you for choosing to stay with us and we wish you a pleasant stay. At L & C, we are committed to providing you with the highest standards of service and quality. It is our goal to ensure that your stay is an enjoyable and memorable experience.

We have prepared the information in this directory to assist you in becoming acquainted with our hotel and surrounding area.

ACCOMMODATION SERVICES

Our accommodation department will be pleased to assist you with requests for additional toiletries, towels or pillows.

CASH MACHINES / BANKS

Local banks and cash machines are within walking distance. Please ask reception for directions.

CHECK OUT

Check out time is by 12 noon on the day of your departure. Should you require a later check out please contact reception. Every effort will be made to accommodate your request, subject to availability.

CONCIERGE

For assistance with airport transportation, taxis, local information, car rentals, tours or indeed anything else please contact reception.

CREDIT CARDS/DEBIT CARDS

We accept all major credit cards including Visa, MasterCard as well as Visa Debit Cards. You are now required to input a PIN number, in place of a signature, if your credit/debit card has a chip. If you do not know your PIN number, we cannot accept your 'Chip & PIN' card as a method of payment. Please note, in order to charge items to your room a pre- authorisation of your card will be required, please contact reception who will gladly assist.

DOCTORS, HOSPITALS & PHARMACY

Pharmacies are located within a short walk of the hotel. Please ask our reception team for directions.

EMERGENCY / FIRE

In the event of an evacuation please follow the fire evacuation route on the back of your bedroom door, leaving the hotel by the nearest available exit. The fire assembly point is located at the front of the pool bar.

FIRST-AID

Specific members of hotel personnel are qualified to administer first aid. Please contact us for assistance.

GUESTS WITH EXTRA REQUIREMENTS

Please inform our team of any assistance you may need in the event of an emergency or to make your stay with us more comfortable.

HAIRDRYER

There is a hairdryer located in the wardrobe in your room.

IRONING FACILITIES

An iron and ironing board are available upon request. Please ensure you select the correct temperature and setting to suit your garments.

LAUNDRY & DRY-CLEANING

There is an option to use our laundry service. Please contact our team for more details. We do not have any service on weekends or Bank Holidays.

LUGGAGE DEPOSIT

We can hold guest's luggage in storage free of charge for a maximum of 24 hours. Please see reception for more details.

SAFETY DEPOSIT BOX

Each guest room features a safe for the storage of valuables, higher value items may also be deposited at reception for safekeeping throughout the duration of your stay.

SECURITY

Please ensure your bedroom door is firmly closed and locked when leaving your room. The building has 24-hour CCTV surveillance. The main hotel doors are locked at midnight, please use the intercom to speak to the reception night team if returning late. Non-residents are not permitted in the hotel after midnight and before 7.00am.

SMOKING / VAPING

The smoking of cigarettes and e-cigarettes including vaping is prohibited inside the building including all guest bedrooms. We kindly ask that you respect the policies of the hotel and local law and refrain from smoking in the building. A cleaning charge of €200 will apply for non-compliance of our no smoking policy.

TAXI

Private hire cabs may be booked through reception. We would recommend that you pre-book your cab. Please be aware that cab charges must be settled directly with the cab operator.

TELEVISION

The in room television features a wide selection of local and international channels for your viewing.

Rest easy in our Luxury Apartments

Each of the Luxury and Comfort Apartments enjoys a space of 30 - 50m². They all accommodate private terraces overlooking the garden or pool and consist of the perfect area to relax and enjoy your breakfast or evening drink.

Features

- 32"-49" flat-screen SMART TV
- Fully equipped kitchenette
- Orthopedic or Anatomic bed(s)
- Separate bathtub/shower
- Private balcony or patio
- Garden or Pool view

Amenities

- Free high-speed WiFi
- Air Conditioning
- In-room safe
- In-Room Coffee and Tea Supplies
- Organic Bath Amenities

Room Service

- Breakfast pre-order
- Pool bar drinks and snacks
- Delivery service by local food venues

INTERNAL POLICIES AND CHARGES

Upon your arrival, you were given the keys to your apartment and the remote controls of the air-condition and the TV. These should be returned at the reception on your check out. In other case, there is a charge for each piece.

Our venue is smoke-free and we do not permit smoking tobacco, marijuana, illegal drugs, e-cigarettes, vape pens, vaping and supplements in our facility. There is a significant room recovery fee for guests who do not comply in order to cover the extensive cost of restoring guest rooms to a smoke-free condition.

Pool towels can be provided to you, with a deposit of 10€ each. When you return them at the reception, the deposit is given back to you. If you wish to replace them and get clean ones, you can exchange them at the reception gratis.

The amenities are replaced every two days.

On your check out you may take the slippers as well. The ones left behind will be recycled. Towels in the room are property of L&C and we reserve the right to check and charge in case missing on during the checkout.

L&C Green Initiative. Join us in our efforts to provide environmentally ethical hospitality. To save electricity, we are switching off the AC in all vacant rooms. You can do your bit for the environment by taking part in our towel reuse program. Leaving your towel on the rail and reusing it will help us save water. Towels left on the floor will be replaced with fresh ones.

The pool is open for you every day 09:00 -19:00 and the pool bar 09:00-22:00.

GUEST REVIEWS

Amazing place and the service absolutely beyond expectations! Close to the beach, nice pool and the hotel management simply amazing. Super easy check in and check out. Top-notch!

Malgorzata T.

We had a really relaxing and nice time at the L&C apartment. The staff were incredibly friendly, really helpful and always provided us with restaurant and sightseeing tips. The room was very spacious, was cleaned every day and you really felt like at home.... with the only difference that there was a large pool with comfortable beach chairs in front of the door. What more could you want? All in all it was really perfect! Thanks to Antonis and Zafeira for this lovely time!!! It was a pleasure 😊 EFCHARISTÓ POLLÁ!!!

Simone J.

Great hospitality and great service from the staff. They recommended restaurants/clubs, helped us with all our requests and also helped us book activities and excursions. Best staff we could not find.

Matteo M.

We have never been so well received! Everyone was ready to help us. The apartment had everything we needed, super clean. Daily cleaning is provided. Really recommended, they really know what hospitality is here!

Ashantie N.

Very nice hotel, I very much recommend it. The staff was very hospitable and attentive, installations very good and everything clean and tidy.

Derek P.

Very friendly staff - great tips for restaurants, beaches etc. super clean - We felt very safe despite COVID

Danika B.

My partner and I had a wonderful stay at L&C apartments. The location is great, less than 10 minutes walk to the beach/kite surfing, and about the same to supermarkets and restaurants. The facilities are even better than the photos and we really enjoyed the pool. The hospitality of the staff was incredible; they were always happy to help us and give us recommendations for places to go or restaurants. They even got a cake for me when they learned it was my birthday. Truly exceptional

Kristen L

3 reasons to book with L&C if planning to visit Rhodes: 1. Fantastic hospitality by the owners and manager, ranging from great local cuisine surprise treats waiting for us in our kitchen, to amazing tips on where to go, what to see, where to eat, accompanied (when we asked) by them even making the booking on our behalf. Nothing more to ask for. 2. Value for money, luxurious accommodation in what felt as brand new, spacious apartments, equipped with everything a family of 4 would need. The pool is a huge plus, for whenever you feel like staying at home. 3. Having visited in the post-Covid-lockdown-era, the apartments' cleanliness along with the extra cautiousness the staff shows, made us feel at ease with our choice. For all of the above, L&C is a definite repeat for our family!

Kostas K.

Our holiday couldn't be better at this wonderful apartment! The hosts were more than friendly and helped us with everything. Our holiday at L&C was beyond perfect so we stayed longer than expected. The rooms are very clean and you have everything you need. Zafeira and Antonis, thank you for the great stay! We will definitely come back! Julia & Erik

Julia H.

This place has everything you could wish for. Beautiful modern apartments, an amazing pool area with a little pool bar that serves fresh coffee and drinks and a beautiful beach nearby. The owners and staff are amazing, super friendly, and go out of their way with amazing restaurant recommendations, surprise fresh fruit at the pool

Petra D.

Our group really enjoyed the nice Apartments and the service of the family on the pool. It was just great!!!! We got the best recommendations for local restaurants, which we really enjoyed much. There is a cool kite spot just next to the Apartments We will definitely come back!!!!

Christoph Z.